From: Andrew J Syska

To: Microsoft ATR

Date: 1/24/02 1:08pm

Subject: Microsoft Settlement

I have been a user of Microsoft Net for a long time. Recently, while visiting our family in Florida, I had an opportunity to use AOL browser and email. I quickly understood why AOL appears to be more comfortable fighting the competition in the courtrooms than in the world of consumers. Those claims of "fast, easy?" did not pass my muster. My son and daughter constantly complain how slow AOL is. If only more people were motivated to try MSN and Internet Explorer AOL might pay more attention to performance. I believe AOL's recent lawsuit against Microsoft lacks integrity, and is frivolous.

Andrew J Syska